



Unwelcome: 50 Ways Churches Drive Away First-Time Visitors

Jonathan Malm

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Walking into a church for the first time can be scary. Are you making your first-time guests feel welcome? Or are you driving them away—unintentionally—with bad signage, reserved seating, clunky communication and more? In this practical book, Jonathan Malm examines 50 ways churches make first-time visitors feel unwelcome. The transgressions range from insider lingo to awkward transitions, a cold congregation to the over-eager greeter. With all 50 church faux pas, Jonathan suggests ways to not only fix the problem, but also infuse excellence into the situation so churches can put their best foot forward with first-time guests. A few simple changes can help your church roll out the welcome mat for your guests.

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