

Statistical Process Control and Quality Improvement (5th Edition)

Gerald M. Smith



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This "mathematics-friendly" volume introduces readers to basic concepts and applications of Statistical Process Control (SPC). Readers get a solid foundation in control charts—including setting scales, charting, interpreting, and analyzing process capability. Problem-solving techniques are emphasized, and all learning is linked to the implementation of SPC in the workplace. The volume offers an introduction to quality concepts and statistical process control, quality issues, variation and statistics, an introduction to tables, charts, and graphs, probability and the normal distribution, control charts, variables charts for limited data, attributes control charts, problem solving, gauge capability and acceptance sampling. For quality control trainers and quality management/improvement teams.

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